



Business Hours: 8:00 am - 4:30 pm
 Monday through Friday
 Ph: 858.748.6948

Service Request Form

Ship Product To:
 Hitec RCD USA, Inc.
 Attn: Customer Service
 12760 Danielson Ct, Unit E
 Poway, CA 92064

1. Customer Information (Please print)

NAME

STREET NAME (PO Box not accepted)

CITY STATE ZIP CODE

PHONE

E-MAIL ADDRESS

2. Ship To Information (If different from customer info)

NAME

BUSINESS NAME (IF APPLICABLE)

STREET NAME

CITY STATE ZIP CODE

CHECK ONE: W/C SHIP

3. Returned Product Information Note: Please be exact when listing product being returned

Model Name(s) or Part Number(s)	Quantity	Model Name(s) or Part Number(s)	Quantity

4. Description of Problem(s) If product has been sent to Hitec for service before, please attach copy of service invoice

5. Purchase Information

PURCHASE DATE (MM/DD/YY) WHERE PURCHASED

Be sure to provide a copy of your receipt for all warranty repairs. If one is not provided, product warranty is left to the technicians discretion.

6. Signature: _____ Date: _____

Received By: _____ For office use only

